

How to pay your rent in three easy ways

Now that you've booked with us, we hope you're looking forward to living your best student life at your Student Roost property.

So you can get on with enjoying your time at uni, we've made it as easy as possible for you to pay your rent.

Whether you've decided to pay in full or in instalments, we have a quick and easy payment option to suit you – so you can make the most of living with us, without worrying about how to pay!

Paying online

First things first: to make a payment online, select the 'Payments' tab within your online account on the Student Roost account. From here, you'll be able to choose your preferred payment option.

Pay with Convera

Convera offers a fast and easy way to pay for students. Using this seamless payment method, you can:

- transfer money even if you don't have a UK bank account
- pay at a transparent rate, guaranteed for 72 hours, in your preferred currency
- reduce any exchange rate fees and prevent international payment fee charges
- track your payment easily.

Yes, that's right: by choosing this option, you're technically saving money as it stops you from being charged additional fees. Say no to extra charges and benefit from dedicated customer service and convenience, wherever you are in the world.

You'll be protected by **Convera Transfer and Online Payments Platform Price Promise**.

Convera are confident their rates are competitive but if you find a lower total payment price offered by your bank, they'll honour that price – giving you peace of mind that you're getting a great deal.

You can find out more information in the guide here:



[Paying with Convera.pdf](#)

Paying online - continued

Pay with your card

If you would prefer to pay by card, you can make your payment easily online.

We accept all major debit and credit cards with the exception of American Express. Don't have a UK bank card? We recommend paying through Convera instead.

Remember too that you may incur additional charges if you choose to pay with your card online.

You can find more information on how to make online card payments using the following guide:



[Online card payments.pdf](#)

Paying in person

If you don't have online access, or want to pop in and say hello, then good news: you can visit reception at your property, where one of our friendly team members will be happy to greet you and accept your card payment in person.

All of our card machines have contactless options available for quickness and ease.

Payment amounts must be over £5.00. We kindly ask that if you are due to settle an amount that is less than £5.00, that this is added onto your next payment instalment instead.

Need any further support?

We hope that the information above and in the supporting guides helps you to choose the right payment method for you.

If you're still unsure or would like more information, please speak to a member of your property team who will be happy to help.